

## Annexure C

### Investor Complaints Data by Depository Participant - ENRICH FINANCIAL MARKET PRIVATE LTD

#### 1. Data for every Month ending:

| Grievances received on | Carried forward from Previous month | Received during the month | Total Pending | Resolved | Pending at the end of the month |                                | Average resolution time (in days) |
|------------------------|-------------------------------------|---------------------------|---------------|----------|---------------------------------|--------------------------------|-----------------------------------|
|                        |                                     |                           |               |          | Pending for less than 3 months  | Pending for more than 3 months |                                   |
| Directly from Client   | 0                                   | 0                         | 0             | 0        | 0                               | 0                              |                                   |
| SEBI (SCORES)          | 0                                   | 1                         | 1             | 1        | 0                               | 0                              | 21 days                           |
| Depositories (CDSL)    | 0                                   | 0                         | 0             | 0        | 0                               | 0                              |                                   |
| Designated email ID    | 0                                   | 0                         | 0             | 0        | 0                               | 0                              |                                   |
| <b>Grand Total</b>     | <b>0</b>                            | <b>1</b>                  | <b>1</b>      | <b>1</b> | <b>0</b>                        | <b>0</b>                       |                                   |

#### 2. Trend for monthly disposal complaint:

| Month              | Carried Forward from previous months | Received  | Resolved  | Pending   |
|--------------------|--------------------------------------|-----------|-----------|-----------|
| Apr-25             | 0                                    | 1         | 0         | 1         |
| May-25             | 1                                    | 0         | 0         | 1         |
| Jun-25             | 1                                    | 2         | 1         | 2         |
| Jul-25             | 2                                    | 3         | 0         | 5         |
| Aug-25             | 5                                    | 0         | 5         | 0         |
| Sep-25             | 0                                    | 0         | 0         | 0         |
| Oct-25             | 0                                    | 2         | 0         | 2         |
| Nov-25             | 2                                    | 8         | 2         | 8         |
| Dec-25             | 8                                    | 1         | 5         | 4         |
| Jan-26             | 4                                    | 1         | 4         | 1         |
| Feb-26             | 0                                    | 0         | 0         | 0         |
| Mar-26             | 0                                    | 2         | 2         | 0         |
| Apr-26             | 0                                    | 1         | 1         | 0         |
| <b>Grand Total</b> | <b>23</b>                            | <b>21</b> | <b>20</b> | <b>24</b> |

**Enrich Financial Market Private Limited**

CIN: U67190TN2013PTC089912

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## Trend of annual disposal of complaints

| Year               | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 2021-2022          | 0                                  | 0                        | 0                        | 0                              |
| 2022-2023          | 0                                  | 0                        | 0                        | 0                              |
| 2023-2024          | 0                                  | 0                        | 0                        | 0                              |
| 2024-2025          | 0                                  | 0                        | 0                        | 0                              |
| 2025-2026          | 23                                 | 21                       | 20                       | 24                             |
| 2026-2027          | 23                                 | 21                       | 20                       | 24                             |
| <b>Grand Total</b> | <b>46</b>                          | <b>42</b>                | <b>40</b>                | <b>48</b>                      |

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